## **Important Services**

- Not requiring proof of address for provisional library card.
- Waiving fines for people at outreach events
- Resource packet available
  Resume writing and interview skills workshops. DHS is here regularly to provide assistance.
- Resume assistance, job finding, shelter
- Department of Human Services comes once a month to provide information and sign up for services. We are downtown and near a lot of other social services and ecumenical services. We have a really hard time getting our patrons experiencing homelessness to participate in our programs.
- Socializing
- Removed barriers (ID, blocked cards) for computer access.
- We work with a local homeless shelter to assure residents have email, phone access
- Social worker
- providing meeting and collaborative spaces for local agencies to meet with clients;
- providing space for mental health case worker to work with clients;
- Spaces, access to computers and materials, entertainment, referrals to other community resources, phone.
- connect to other service agencies for assistance
- working on getting Dedicated Navigators onsite to help those in need apply for assistance; getting a social work intern onsite from CSU this fall
- In the library we provide referrals to free bus tokens, food resources, we have children and teen centers with activities and have added crossword puzzles, sodukus for adults who are here to be out of the elements and safety
- Trust, and not making people feel shameful
- Serving on Jefferson County Heading Home committee-(multi agency effort to end homelessness), working on staff training for sensitivity, remove barriers to services such as requirements for library cards, possibly providing meeting place for severe network shelter program, storytimes at Colorado Homeless families, working on storytimes at Mean Street Ministries meal program, provide patrons education and workforce classes. Have helping hands displays in library that allow people access to resources in a discreet space.
- Bus passes